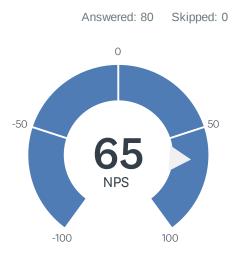
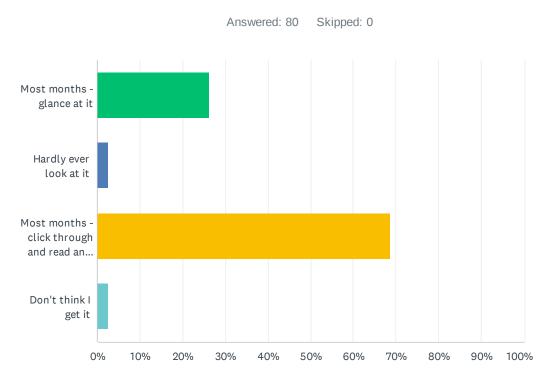
Q1 How likely is it that you would recommend Moneyworks NZ Ltd to a friend or colleague?



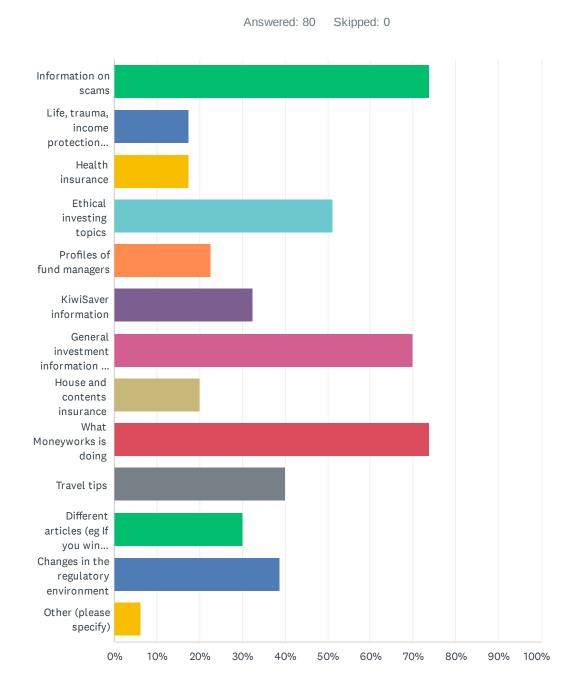
DETRACTORS (0-6)	PASSIVES (7-8)	PROMOTERS (9-10)	NET PROMOTER® SCORE
4%	28%	69%	65
3	22	55	

Q2 How often do you open the Monthly Email Newsletter? (choose the best option)



ANSWER CHOICES	RESPONSES	
Most months - glance at it	26.25%	21
Hardly ever look at it	2.50%	2
Most months - click through and read an article or two	68.75%	55
Don't think I get it	2.50%	2
TOTAL		80

Q3 What kind of articles do you enjoy reading? (Choose all the apply)

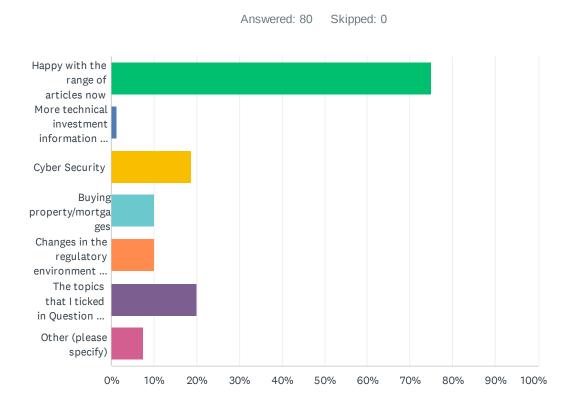


Moneyworks client survey January 2025

SurveyMonkey

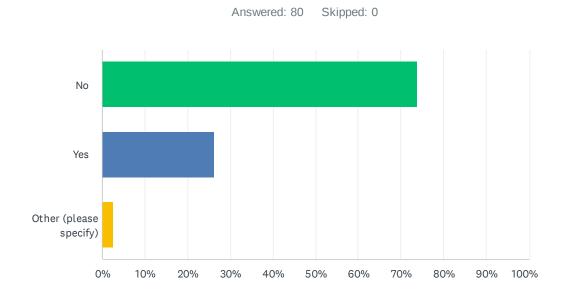
ANSWER CHOICES	RESPONSES
Information on scams	73.75% 59
Life, trauma, income protection insurance	17.50% 14
Health insurance	17.50% 14
Ethical investing topics	51.25% 41
Profiles of fund managers	22.50% 18
KiwiSaver information	32.50% 26
General investment information (eg about markets or related topics)	70.00% 56
House and contents insurance	20.00% 16
What Moneyworks is doing	73.75% 59
Travel tips	40.00% 32
Different articles (eg If you win powerball what would you do?)	30.00% 24
Changes in the regulatory environment	38.75% 31
Other (please specify)	6.25% 5
Total Respondents: 80	

Q4 What kinds of articles do you think you would like to see more of?



ANSWER CHOICES		RESPONSES	
Happy with the range of articles now	75.00%	60	
More technical investment information - please provide some ideas in the box below	1.25%	1	
Cyber Security	18.75%	15	
Buying property/mortgages	10.00%	8	
Changes in the regulatory environment for investing	10.00%	8	
The topics that I ticked in Question 3 that I enjoy reading	20.00%	16	
Other (please specify)	7.50%	6	
Total Respondents: 80			

Q5 Have you ever shared the monthly newsletter with friends or family? (Please feel free to)



ANSWER CHOICES	RESPONSES	
No	73.75%	59
Yes	26.25%	21
Other (please specify)	2.50%	2
Total Respondents: 80		

Q6 Do you have any suggestions for things that could be included or excluded or changed in future Monthly Newsletters?

Answered: 26 Skipped: 54

Q7 Is there anything else you would like us to know, or anything that you think that we could do better?

Answered: 27 Skipped: 53